

## EAST Search History

## EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	1537	(call adj2 center).ab.	US- PGPUB; USPAT	OR	ON	2009/07/05 17:08
L2	725599	(operator or agent or (call adj2 center) or rep or representative) same (rout\$4 or choos\$4 or select\$4 or pick \$4)	US- PGPUB; USPAT	OR	ON	2009/07/05 17:10
L3	625	L2 same cookie	US- PGPUB; USPAT	OR	ON	2009/07/05 17:10
L4	26	L3 and L1	US- PGPUB; USPAT	OR	ON	2009/07/05 17:10
L5	39133	709/203,217,218,219,226,227,231,206,238.ccls.	US- PGPUB; USPAT	OR	ON	2009/07/05 17:13
L6	2143	379/265.09,93.24,265.02,90.01.ccls.	US- PGPUB; USPAT	OR	ON	2009/07/05 17:14
L7	8799	370/270,352,386.ccls.	US- PGPUB; USPAT	OR	ON	2009/07/05 17:14
L8	2580	379/265.09,93.24,265.02,90.01,265.01.ccls.	US- PGPUB; USPAT	OR	ON	2009/07/05 17:16
L9	1068	379/265.09,265.02.ccls.	US- PGPUB; USPAT	OR	ON	2009/07/05 17:17

L10	1507	379/265.09,265.02,265.01.ccls.	US- PGPUB; USPAT	OR	ON	2009/07/05 17:18
L11	48827	L5 or L7 or L10	US- PGPUB; USPAT	OR	ON	2009/07/05 17:19
L12	133	L3 and L11	US- PGPUB; USPAT	OR	ON	2009/07/05 17:19
L13	29	L12 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2009/07/05 17:20
L14	2	L13 and ((voice adj4 IP) or VOIP)	US- PGPUB; USPAT; USOCR	OR	OFF	2009/07/05 17:25
L15	1	"6687241".pn.	US- PGPUB; USPAT; USOCR	OR	OFF	2009/07/05 17:48
L16	1	"6687241".pn. and profile	US- PGPUB; USPAT; USOCR	OR	ON	2009/07/05 18:11
L17	1	"6687241".pn. and (time or day)	US- PGPUB; USPAT; USOCR	OR	ON	2009/07/05 18:29
L18	1	"6687241".pn. and busy\$4	US- PGPUB; USPAT; USOCR	OR	ON	2009/07/05 18:37

L19	1	"6687241".pn. and busy\$4 and availab\$7	US- PGPUB; USPAT; USOCR	OR	ON	2009/07/05 18:43
L20	0	"6687241".pn. and congest\$5	US- PGPUB; USPAT; USOCR	OR	ON	2009/07/05 18:49
L21	1	"6687241".pn. and (class or quality)	US- PGPUB; USPAT; USOCR	OR	ON	2009/07/05 18:50
L22	1	"6687241".pn. and GET	US- PGPUB; USPAT; USOCR	OR	ON	2009/07/05 18:56
L23	6801	L2 and cookie	US- PGPUB; USPAT	OR	ON	2009/07/05 19:00
L24	42	L23 and (congest\$5 near6 rout\$5)	US- PGPUB; USPAT	OR	ON	2009/07/05 19:01
L25	16	L24 and ((quality or class) adj3 service)	US- PGPUB; USPAT	OR	ON	2009/07/05 19:02
L26	2	L25 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2009/07/05 19:03
L27	62	L1 and cookie	US- PGPUB; USPAT	OR	ON	2009/07/05 19:05
L28	0	L27 and (congest\$5 near6 rout\$5)	US- PGPUB; USPAT	OR	ON	2009/07/05 19:05

L29	9	L27 and ((quality or class) adj3 service)	US- PGPUB; USPAT	OR	ON	2009/07/05 19:05
L30	37303	((operator or agent or (call adj2 center) or rep or representative) same (rout\$4 or choos\$4 or select\$4 or pick\$4)).ab.	US- PGPUB; USPAT	OR	ON	2009/07/05 19:15
L31	801	L30 and ((quality or class) adj3 service)	US- PGPUB; USPAT	OR	ON	2009/07/05 19:16
L32	30	L31 and cookie	US- PGPUB; USPAT	OR	ON	2009/07/05 19:16
L33	4	L32 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2009/07/05 19:16
L34	343446	(operator or agent or (call adj2 center) or rep or representative) near6 (choos\$4 or select\$4 or pick\$4)	US- PGPUB; USPAT	OR	ON	2009/07/05 19:25
L35	318	L34 same ((quality or class) adj3 service)	US- PGPUB; USPAT	OR	ON	2009/07/05 19:25
L36	96	L35 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2009/07/05 19:25
L37	11	L1 and L36	US- PGPUB; USPAT	OR	ON	2009/07/05 19:26
L38	1	L37 and cookie	US- PGPUB; USPAT	OR	ON	2009/07/05 19:29
L39	2	L37 and congest\$5	US- PGPUB; USPAT	OR	ON	2009/07/05 19:32

L40	0	((voice adj4 IP) or VOIP) same (get near5 document)	US- PGPUB; USPAT; USOCR	OR	OFF	2009/07/05 19:38
L41	0	((voice adj4 IP) or VOIP) same (get near5 document)	US- PGPUB; USPAT; USOCR	OR	OFF	2009/07/05 19:38
L42	74	((voice adj4 IP) or VOIP) and (get near5 document)	US- PGPUB; USPAT	OR	ON	2009/07/05 19:39
L43	13986	((operator or agent or (call adj2 center) or rep or representative) near6 (choos\$4 or select\$4 or pick\$4)).ab.	US- PGPUB; USPAT	OR	ON	2009/07/05 19:39
L44	0	L42 and L43	US- PGPUB; USPAT	OR	ON	2009/07/05 19:40
L45	3	L42 and L34	US- PGPUB; USPAT	OR	ON	2009/07/05 19:40
L46	660464	((operator or agent or (call adj2 center) or rep or representative) same (choos\$4 or select\$4 or pick\$4))	US- PGPUB; USPAT	OR	ON	2009/07/05 19:42
L47	25	L42 and L46	US- PGPUB; USPAT	OR	ON	2009/07/05 19:42
L48	0	L47 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2009/07/05 19:42
L49	0	L42 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2009/07/05 19:43
L50	66	((voice adj4 IP) or VOIP) same (request\$4 near5 document)	US- PGPUB; USPAT	OR	ON	2009/07/05 19:44

L51	0	L50 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2009/07/05 19:45
L52	1621	((voice adj4 IP) or VOIP) same (request\$4 near\$5 (document or bill or file or paper or record or text or report or summary or information or data))	US- PGPUB; USPAT	OR	ON	2009/07/05 19:47
L53	50	L52 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2009/07/05 19:48
L54	24	L46 and L53	US- PGPUB; USPAT	OR	ON	2009/07/05 19:48
L55	0	L43 and L53	US- PGPUB; USPAT	OR	ON	2009/07/05 19:50
L56	972	L46 same((quality or class) adj3 service)	US- PGPUB; USPAT	OR	ON	2009/07/05 20:16
L57	214	L56 and ((voice adj4 IP) or VOIP)	US- PGPUB; USPAT	OR	ON	2009/07/05 20:17
L58	4	L43 and L57	US- PGPUB; USPAT	OR	ON	2009/07/05 20:18
L59	729090	((operator or agent or (call adj2 center) or rep or representative) same (choos\$4 or select\$4 or pick\$4 or rout\$5))	US- PGPUB; USPAT	OR	ON	2009/07/05 20:21
L60	490	L59 same ((less\$4 or least or reduc\$4) near4 (traffic or congest\$5))	US- PGPUB; USPAT	OR	ON	2009/07/05 20:24
L61	80	L60 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2009/07/05 20:24

L62	0	L61 and ((voice adj4 IP) or VOIP)	US- PGPUB; USPAT	OR	ON	2009/07/05 20:24
L63	15	L61 and L30	US- PGPUB; USPAT	OR	ON	2009/07/05 20:25
L64	37329	((operator or agent or (call adj2 center) or rep or representative) same (choos\$4 or select\$4 or pick\$4 or rout\$5)).ab.	US- PGPUB; USPAT	OR	ON	2009/07/05 20:33
L65	494	L59 same ((less\$4 or least or reduc\$4) near4 (traffic or congest\$5 or bandwidth))	US- PGPUB; USPAT	OR	ON	2009/07/05 20:33
L66	83	L65 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2009/07/05 20:34
L67	16	L66 and L64	US- PGPUB; USPAT	OR	ON	2009/07/05 20:34
L68	1	L67 not L63	US- PGPUB; USPAT	OR	ON	2009/07/05 20:35
L69	0	L66 and ((voice adj4 IP) or VOIP)	US- PGPUB; USPAT	OR	ON	2009/07/05 20:37
L70	0	L66 and (call adj3 center).ab.	US- PGPUB; USPAT	OR	ON	2009/07/05 20:38
L71	0	L66 and (call adj3 center)	US- PGPUB; USPAT	OR	ON	2009/07/05 20:38
L72	8619	L59 and ((less\$4 or least or reduc\$4) near4 (traffic or congest\$5 or bandwidth))	US- PGPUB; USPAT	OR	ON	2009/07/05 20:39

L73	1865	L72 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2009/07/05 20:39
L74	127	L73 and ((voice adj4 IP) or VOIP)	US- PGPUB; USPAT	OR	ON	2009/07/05 20:39
L75	1	L74 and (call adj3 center).ab.	US- PGPUB; USPAT	OR	ON	2009/07/05 20:40
L76	48	L74 and (call adj3 center)	US- PGPUB; USPAT	OR	ON	2009/07/05 20:43
L77	6801	L2 and cookie	US- PGPUB; USPAT	OR	ON	2009/07/05 21:00
L78	92	L77 and ((select\$4 or pick\$5 or choos\$5) near5 ((web or service) adj3 application))	US- PGPUB; USPAT	OR	ON	2009/07/05 21:01
L79	7	L78 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2009/07/05 21:01
L80	169	cookie same ((select\$4 or pick\$5 or choos\$5) near5 (application))	US- PGPUB; USPAT	OR	ON	2009/07/05 21:09
L81	4	L64 and L80	US- PGPUB; USPAT	OR	ON	2009/07/05 21:09
L82	1	"5109337".PN.	USPAT; USOCR	OR	OFF	2009/07/05 21:10
S1	1	"6493447".pn. and cookie\$1	US- PGPUB; USPAT	OR	ON	2004/10/04 11:12



S2	3	(operator or representative or agent or sales) same (call\$3 or request\$3 or subscriber or customer) near (internet or web) and (@ad<"20000105" or @prad<"20000105") and (digital adj2 certificate\$1)	US- PGPUB; USPAT	OR	ON	2003/06/27 13:22
S3	28	(operator or representative or agent or sales) same (call\$3 or request\$3 or order\$3) same (subscriber or customer or user or client) near (internet or web) and (@ad<"20000105" or @prad<"20000105") and cookie	US- PGPUB; USPAT	OR	ON	2003/06/27 13:33
S4	28	(operator or representative or agent or sales) same (call\$3 or request\$3 or order\$3) same ((subscriber or customer or user or client) near (internet or web)) and (@ad<"20000105" or @prad<"20000105") and cookie	US- PGPUB; USPAT	OR	ON	2003/06/27 16:50
S5	1	"6493447".pn. and cookie\$1	US- PGPUB; USPAT	OR	ON	2003/06/27 16:52
S6	0	"6493447".pn. and (digital adj2 certificate\$1)	US- PGPUB; USPAT	OR	ON	2003/06/27 17:31
S7	1	"6493447".pn. and queue\$1	US- PGPUB; USPAT	OR	ON	2003/06/27 17:48
S8	1	"6493447".pn. and application\$1	US- PGPUB; USPAT	OR	ON	2003/06/27 18:11
S9	1	"6493447".pn.	US- PGPUB; USPAT	OR	ON	2003/06/27 18:11
S10	1	"6496931".pn.	US- PGPUB; USPAT	OR	ON	2003/06/27 18:11
S11	1	"5958014".pn.	US- PGPUB; USPAT	OR	ON	2003/06/27 18:11

S12	1	"6233565".pn.	US- PGPUB; USPAT	OR	ON	2003/06/27 18:12
S13	218	(operator or representative or agent or sales) same (call\$3 or request\$3 or order\$3) same (subscriber or customer or user or client) near (internet or web) and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2003/06/27 18:14
S14	2	"0044822"	US- PGPUB; USPAT	OR	ON	2003/06/27 18:14
S15	0	2001/0044822	US- PGPUB; USPAT	OR	ON	2003/06/27 18:15
S16	1	"20010044822"	US- PGPUB; USPAT	OR	ON	2003/06/27 18:15
S17	163	(operator or representative or agent) same (subscriber or customer or client) same (internet or web) same (cookie)	US- PGPUB; USPAT	OR	ON	2005/09/12 17:23
S18	43	S17 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2005/09/12 17:23
S19	840	(call adj2 center).ab.	US- PGPUB; USPAT	OR	ON	2005/09/12 17:24
S20	16	S18 and S19	US- PGPUB; USPAT	OR	ON	2005/09/12 17:25
S21	1	"6493447".pn.	US- PGPUB; USPAT	OR	ON	2007/07/12 13:05
S22	0	"6430276".pn. and cookie	US- PGPUB; USPAT	OR	ON	2008/04/08 18:47

S23	16390	(VOIP)	US- PGPUB; USPAT	OR	ON	2008/04/08 18:48
S24	642509	(operator or agent or (call adj2 center) or rep or representative) same (rout\$4 or choos\$4 or select\$4 or pick \$4)	US- PGPUB; USPAT	OR	ON	2008/04/08 18:50
S25	520	S24 same cookie	US- PGPUB; USPAT	OR	ON	2008/04/08 18:51
S26	32	S23 and S25	US- PGPUB; USPAT	OR	ON	2008/04/08 18:51
S27	32	S26 and cookie	US- PGPUB; USPAT	OR	ON	2008/04/08 18:57
S28	1	"20010038624".pn.	US- PGPUB; USPAT	OR	OFF	2008/04/10 09:40
S29	1	"6744761".pn.	US- PGPUB; USPAT	OR	OFF	2008/04/10 09:42
S30	1	"6791974".pn.	US- PGPUB; USPAT	OR	OFF	2008/10/25 17:35
S31	1	"6791974".pn. and (cookie)	US- PGPUB; USPAT	OR	ON	2008/10/25 17:41
S32	25	("2001/0038624").URPN.	USPAT	OR	OFF	2009/05/01 14:45
S33	16	("5185782"   "5414721"   "5592542"   "5675637"   "5675733"   "5742675"   "5765033"   "5793861"   "5825865"   "6018579"   "6046762"   "6170011"   "6188673"   "6373836"   "6385193"   "6449356").PN.	US- PGPUB; USPAT; USOCR	OR	OFF	2009/05/01 14:47

S34	1	S33 and ((voice adj4 IP) or VOIP)	US- PGPUB; USPAT; USOCR	OR	OFF	2009/05/01 14:56
S35	1	S33 and ((voice adj4 IP) or VOIP)	US- PGPUB; USPAT; USOCR	OR	OFF	2009/05/01 14:57
S36	13	S33 and (voice)	US- PGPUB; USPAT; USOCR	OR	OFF	2009/05/01 14:57
S37	1	S36 and cookie	US- PGPUB; USPAT; USOCR	OR	ON	2009/05/01 14:58
S38	1	"6449356".pn. and voice	US- PGPUB; USPAT; USOCR	OR	ON	2009/05/01 15:01
S39	0	S38 and cookie	US- PGPUB; USPAT; USOCR	OR	ON	2009/05/01 15:01
S40	1	S33 and cookie	US- PGPUB; USPAT; USOCR	OR	ON	2009/05/01 15:02
S41	0	"5592542".pn. and cookie	US- PGPUB; USPAT; USOCR	OR	ON	2009/05/01 15:03

S42	297496	(voice or (voice adj3 IP) or VolP)	US- PGPUB; USPAT; USOCR	OR	ON	2009/05/01 15:04
S43	107126	(rout\$4 or send\$4 or forward\$4) near4 call\$4	US- PGPUB; USPAT; USOCR	OR	ON	2009/05/01 15:05
S44	4113	S43 same (call adj3 center)	US- PGPUB; USPAT; USOCR	OR	ON	2009/05/01 15:05
S45	1515	S44 same (agent or resource)	US- PGPUB; USPAT; USOCR	OR	ON	2009/05/01 15:06
S46	2	S45 same cookie	US- PGPUB; USPAT; USOCR	OR	ON	2009/05/01 15:06
S47	74	S45 and cookie	US- PGPUB; USPAT; USOCR	OR	ON	2009/05/01 15:06
S48	70	S47 and S42	US- PGPUB; USPAT; USOCR	OR	ON	2009/05/01 15:07
S49	20	S48 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT; USOCR	OR	ON	2009/05/01 15:07

7/5/09 9:39:17 PM

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